Community of Practice: Patient & Family Centered Care





Pediatric Eating And Swallowing We begin by acknowledging that our work is conducted on the territories of Treaty Six, Seven, and Eight and the homeland of the Metis.

We also acknowledge the many indigenous communities that have been forged in urban centres across Alberta.

We respect the Treaties that were made on these territories, we acknowledge the harms and mistakes of the past, and we dedicate ourselves to move forward in partnership with indigenous communities in a spirit of reconciliation and collaboration.





Welcome

- Introductions
- Updates
- Family Story
- PEAS Patient & Family Centered Care resources
- Family engagement in your area
- Discussion & Scenarios
- Wrap-up
- Optional: 30 min Percolator



Melanie Matiisen-Dewar



Tricia Miller



Prov. Project Manager

Vanessa Steinke

Purpose

The Pediatric Eating And Swallowing (PEAS) Community of Practice (CoP) is an interdisciplinary, **provincial CoP for healthcare providers** working with patients with **pediatric feeding disorder**¹ (PFD) across the continuum of care in Alberta.

We want to harness the power of collaboration to enhance and improve **interdisciplinary practice** in PFD, to attain the best outcomes for children and their families.



¹ Goday PS et al. *Pediatric Feeding Disorder: Consensus Definition and Conceptual Framework.* J Pediatr Gastroenterol Nutr. 2019 Jan;68(1):124-129.

Setting the Stage

- Foster a culture of learning
- Nurture a safe space for members to share and collaborate
- Build trust among members
- Focus on process, not people
- Promote interprofessional care provision to patients and clients
- Active participation through sharing perspectives and experience
- Build networks between AHS teams, facilities, and zones
- Listen together for deeper themes, insights and questions
- Turn on your camera (where possible)

PEAS Welcome...!

CoP Facilitation Team

Dr. Carole-Anne Hapcyhn

Psychiatrist, Infant & Early Childhood Mental Health Glenrose Rehabilitation Hospital

Sarah McKenna

Dietitian Nutrition, Food, Linen & Environmental Services Alberta Children's Hospital

Victoria Micek

Occupational Therapist - Pediatric Team Lead Pediatric Division Lead Glenrose Rehabilitation Hospital

Louise Mills Discipline Leader - Speech-Language Pathology Alberta Children's Hospital Shelbi Roy Registered Nurse Pediatric Home Nutrition Support Program Stollery Children's Hospital

Dr. Justine Turner Professor Pediatrics Divisional Director, Gastroenterology & Nutrition Stollery Children's Hospital

Kitty Yim Patient Food Service Supervisor Nutrition and Food Services Alberta Children's Hospital



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FOR PROVIDERS

CLINICAL PRACTICE GUIDE

CLINICAL TOOLS & FORMS

COLLABORATIVE PRACTICE

PROFESSIONAL DEVELOPMENT

COMMUNITY OF PRACTICE

FAMILY RESOURCES



Community of Practice

We have just launched the Pediatric Eating And Swallowing Community of Practice (CoP) for healthcare providers who work with children with a pediatric eating, feeding and swallowing (EFS) disorder. This virtual CoP is an interdisciplinary community of healthcare providers across the continuum of care in Alberta. The goal of this CoP is to capture the spirit and harness the power of collaboration to enhance and improve interdisciplinary practice in EFS to attain the best outcomes for children and their families.

To join the PEAS Community of Practice:

- You must be a healthcare provider with an AHS account.
 *See below for information on how to obtain an AHS account.
- 2. Go to the PEAS CoP website here: *https://extranet.ahsnet.or/teams/CoP/PEAS/SitePages/Home.aspx* If prompted, enter your AHS account name and password.

3. Click "Join this community" as shown below. That's it!



PEAS shortlisted for:

HEALTH QUALITY COUNCIL OF ALBERTA

PATIENT EXPERIENCE AWARDS Inspiring positive change

Award recipients will be announced June 2023



Is Feeding a Struggle? Find Services Equipment & Supplies FAQs For Families For Providers Q



For families and care providers of children with an eating, feeding and swallowing disorder





Popular Resources for Families



peas.ahs.ca

Business Cards



Email signature line

Pediatric Eating and Swallowing

peas.ahs.ca



Website for families and care providers of children with eating, feeding and swallowing difficulties







Brochures & Posters



Pediatric Eating And Swallowing peas.ahs.ca







Handouts & Videos A variety of resources are available for oral feeding and tube feeding







Family Life & Self Care

Families can often experience stress and anxiety as mealtime is an important part of daily life and health



Equipment & Supplies Information on supplies to support oral and tube feeding



Benefits & Coverage You may qualify for funding to help cover the costs of

equipment or formula





For 24/7 nurse advice and general health information. call Health Link at 811. document # (2023-MM-DD)





Family Peer Mentors are available who have similar



For EFS

Service Sites

Is Feeding a Struggle?



Find relevant information For families of children with eating, feeding and swallowing difficulties



Pediatric Eating And Swallowing peas.ahs.ca





Is Feeding a Struggle? Access a questionnaire to help you better understand and identify concerns





Equipment & Supplies

Find Services

AHS and other service

providers

Peer Support

Family Life & Self Care

Families can often experience

stress and anxiety as mealtime

is an important part of daily life and health.

..... For 24/7 nurse advice and general health information, call Health Link at 811. document # (2023-MM-DD)

For Public Health **Primary Care Community Health**

Communication Tools

Templates to help share your goals and document a care plan for people caring for your child







Family Story Chantelle Coleman

















Oral Feeding Care Plan

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Alberta Health	Last Name (Legal) First Name (Legal)	u)
Alberta Health		
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Alberta Health	Last Name (Legal) First Na	IMƏ (Legal)
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	Administrative Gender ☐Male ☐Non-binary/Prefer not to disclose (X	Female
Developed And Shared with (Name of family Men	ber) Date (dd-Mon-yyy	y)
Child's Preferred Name (Last name, first name)		
Medical Condition(s)		
Food Restrictions or Allergies		
Emergency Contact (s)		
Diet/Food Preparation		
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Tube Feeding Care Plan

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Find relevant information

For families and care providers of children with eating, feeding, and swallowing difficulties





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Popular Resources for Families








































PEAS Family Centered Care Resources Vanessa Steinke

Family Engagement in Your Area Juliana Harris

Family Engagement

- Value of continued engagement
- Different ways to engage families

Many different ways to continue to engage families

Clinic level

- Regular website updates current, helpful resources and tools
- Updates on programs/services
- Other clinic/service communication
- Surveys one-time or ongoing
- Suggestion box
- Leadership rounding

Many different ways to continue to engage families

Ad-hoc input/feedback

- E-Advisor Pool of parents/caregivers
- Focus groups
- Consult at ACH/Stollery family advisory councils

• QI/Research projects

- Parent/Caregiver advisor on a committee/working group
- Ongoing consultation with advisory councils
- Co-lead caregiver partner approaches

CONTACTS

Calgary Zone (and area) – The ACH PFCC Team – Email: <u>achpfcc@ahs.ca</u>

Edmonton Zone (and area) – The Stollery PFCC Team

– Email: <u>stollery.pfcc@ahs.ca</u>

Other

- Provincial Patient Engagement
- Email: patient.engagement@ahs.ca

Discussion & Scenarios Melanie Matiisen-Dewar

Alberta Health Services

Pediatric Eating And Swallowing What's New in the Clinical Practice GuideExpert Panel | May 18, 202310:30-11:30 + Percolator 11:30-12PMFree - Register on Eventbrite:https://peas-cpg.eventbrite.ca





30 Min Percolator (optional)



Pediatric Eating And Swallowing



Contact Us PEAS.Project@ahs.ca







PEAS.Project@ahs.ca

https://redcap.link/peas_cop1